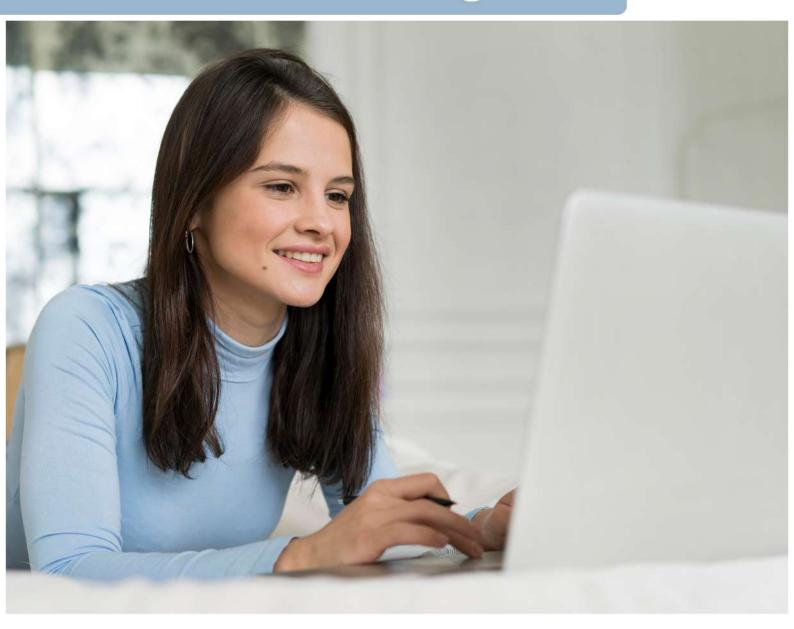
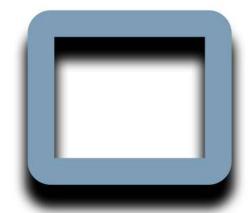
## Barracuda CloudGen Firewall – Troubleshooting







# Online Course

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### Barracuda CloudGen Firewall — Troubleshooting

#### **Course Modules**

#### 1.General VPN Troubleshooting

- Understanding the Logs
  - o Site-to-Site VPN Logs
  - o Client-to-Site VPN Logs
  - o How to Increase the IPsec VPN Log Level
- No Connection to VPN Gateway
  - o Verify that Traffic is Hitting the Firewall
  - o Top Incident: Connection Issues
- CA VPN Certificates
  - o How to Verify a Valid Chain of Trust
  - o Converting between the X.509 Formats
  - o How to Set Up External CA VPN Certificates
  - o Installing and Tshooting CA VPN Certificates on the Firewall

#### 2. Troubleshooting Site-to-Site VPNs

- VPN Performance
- No Traffic Flows through the Tunnel

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#### 4. Troubleshooting Client-to-Site VPNs

- VPN Client Logging
- Unattended Remote Installation
- VPN Client Installation Fails on W10
- VPN Client Installation Fails on macOS
  - o Certificate Authority Overview
  - o Client Certificate Config
  - o Client Certificate Troubleshooting
- Username and Password Authentication
  - o Authentication Issue
  - o Troubleshooting with the Phibs Deamon
- Common Problems

#### 5. Azure Troubleshooting

- Resizing Cloud Barracuda CloudGen Firewall instances
- Licencing
- High Availability
  - o Certificate
  - o Managed identities
  - o Azure ELB + ILB
- Troubleshooting Azure
  - o Typical issues
  - o Azure CLI





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