Dell Cloud Service Design

Zetlan Technologies

Online Course

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Course Modules

1. Transforming Traditional IT to Digital IT

- Describe the need for IT transformation
- Describe common IT transformation initiatives
- Describe approaches and impediments to IT transformation

2. Cloud Services Lifecycle and Management

- Describe cloud services planning and design considerations
- Describe cloud service lifecycle & management considerations
- Describe the relevant aspects of financial planning

3. Workforce Transformation for Cloud Services

- Describe approaches to building a cloud-native organization
- Describe the required cultural transformations
- Describe the required governance and risk management

4. Multi-cloud Strategy for Cloud Services

- Describe and compare hybrid clouds and multi-clouds
- Describe the benefits and use cases of multi-clouds
- Considerations and best practices for multi-cloud integration

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Course Modules

5. Cloud Services Operating Model

- Describe and compare traditional IT and digital IT
- Describe the cloud operating model
- Describe cloud product development considerations
- Describe infrastructure as code
- Describe value stream mapping

6. Cloud-native Applications

- Describe benefits, challenges, and approaches
- Describe key approaches and technologies
- The development principles of building Twelve Factor apps
- Manage cloud-native apps in hybrid clouds and multi-clouds

7. Business Resiliency Support for Cloud Services

- Describe business resiliency and development considerations
- Develop a data protection strategy
- Develop a disaster recovery strategy

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