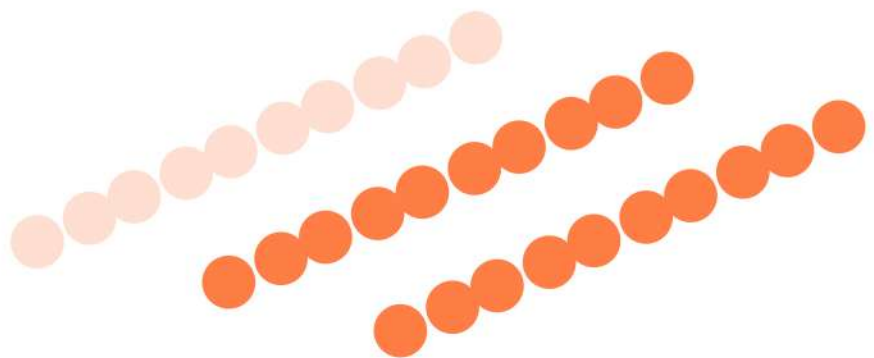


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Online Course



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Course Modules

Governance of Enterprise IT

1. Governance Framework

- Components of a Governance Framework
- Organizational Structures, Roles and Responsibilities
- Strategy Development
- Legal and Regulatory Compliance
- Organizational Culture
- Business Ethics

2. Technology Governance

- Governance Strategy Alignment with Enterprise Objectives
- Strategic Planning Process
- Stakeholder Analysis and Engagement
- Communication and Awareness Strategy
- Enterprise Architecture
- Policies and Standards



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3.Information Governance

- Information Architecture
- Information Asset Lifecycle
- Information Ownership and Stewardship
- Information Classification and Handling

IT Resources

4.IT Resource planning

- Sourcing Strategies
- Resource Capacity Planning
- Acquisition of Resources

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3.IT Resource Optimization

- IT Resource Lifecycle and Asset Management
- Human Resource Competency Assessment and Development
- Management of Contracted Services and Relationships



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Benefits Realization

6.IT Performance and Oversight

- Performance Management
- Change Management
- Governance Monitoring
- Governance Reporting
- Quality Assurance
- Process Development and Improvement

7.Management of IT-Enabled Investments

- Business Case Development and Evaluation
- IT Investment Management and Reporting
- Performance Metrics
- Benefit Evaluation Methods



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Risk Optimization

8.Risk Strategy

- Risk Frameworks and Standards
- Enterprise Risk Management
- Risk Appetite and Risk Tolerance

9.Risk Management

- IT-Enabled Capabilities, Processes and Services
- Business Risk, Exposures and Threats
- Risk Management Lifecycle
- Risk Assessment Methods

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