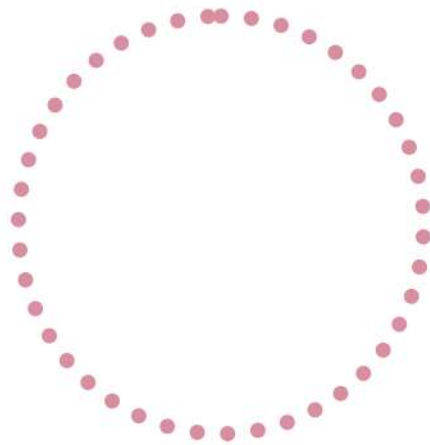


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Online Course



Course Modules

Security Operations and Administration

1. Comply with codes of ethics

- ISC2 Code of Ethics
- Organizational code of ethics

2. Understand security concepts

- Confidentiality
- Integrity
- Availability
- Accountability
- Privacy
- Non-repudiation
- Least privilege
- Segregation of duties (SoD)

3. Identify and implement security controls

- Technical controls (e.j., session timeout, password aging)
- Physical controls (e.g., mantraps, cameras, locks)
- Administrative controls (e.g., security policies, standards)
- Assessing compliance
- Periodic audit and review



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4.Document and maintain functional security controls

- Deterrent controls
- Preventative controls
- Detective controls
- Corrective controls
- Compensating controls

5.Participate in asset mngmnt lifecycle (hardware, software)

- Process, planning, design and initiation
- Development/Acquisition
- Inventory and licensing
- Implementation/Assessment
- Operation/Maintenance
- Archiving and retention requirements
- Disposal and destruction

6.Participate in change management lifecycle

- Change management (e.g., roles, responsibilities, processes)
- Security impact analysis
 - Configuration management (CM)



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Participate in implementing security awareness and training
Collaborate with physical security operations

Access Controls

7.Implement and maintain authentication methods

- Single/Multi-factor authentication (MFA)
- Single sign-on (SSO) (e.g., Active Directory Federation Services)
- Device authentication
- Federated access (e.g.Open Authorization 2 (OAuth2),(SAML))

8.Support internetwork trust architectures

- Trust relationships (e.g., 1-way, 2-way, transitive, zero)
- Internet, intranet and extranet
- Third-party connections

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9.Participate in the identity management lifecycle

- Authorization
- Proofing
- Provisioning/De-provisioning
- Maintenance
- Entitlement
- Identity and access management (IAM) systems



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10. Understand and apply access controls

- Mandatory
- Discretionary
- Role-based (e.g., attribute-, subject-, object-based)
- Rule-based

Risk Identification, Monitoring and Analysis

11. Understand the risk management process

- Risk visibility & reporting (e.g.risk register, sharg threat intelligt)
- Risk mngmt concepts (e.g., impact assessments, threat modelg)
- Risk management frameworks
- Risk tolerance (e.g., appetite)
- Risk treatment (e.g., accept, transfer, mitigate, avoid)

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Legal and regulatory concerns (e.g., jurisdiction, limitations)

12. Participate in security assessment & vulnerability mngmt

- Security testing
- Risk review (e.g., internal, supplier, architecture)
- Vulnerability management lifecycle



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13. Operate and monitor security platforms

- Source systems (e.g., apps, security appliances, network devices)
- Events of interest (e.g.anomalies, intrusions, unauthorized chngs)
- Log management
- Event aggregation and correlation

14. Analyze monitoring results

- Security baselines and anomalies
- Visualizations, metrics, & trends (e.g., notis, dashboards, timlns)
- Event data analysis
- Document and communicate findings (e.g., escalation)

Incident Response and Recovery

15. Support incident lifecycle e.g., National Institute of Standards and Technology (NIST), International Organization for Standardization (ISO)

- Preparation
- Detection, analysis and escalation
- Containment
- Eradication
- Recovery
- Lessons learned/implementation of new countermeasure



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16. Understand and support forensic investigations

- Legal (e.g., civil, criminal, administrative) and ethical principles
- Evidence handling (e.g., first responder, triage, chain of custody)
- Reporting of analysis

17. Business continuity plan (BCP) & disaster recovery plan (DRP)

- Emergency response plans and procedures
- Interim or alternate processing strategies
- Restoration planning
- Backup and redundancy implementation
- Testing and drills

Cryptography

18. Understand cryptography

- Confidentiality
- Integrity and authenticity
- Data sensitivity (e.g., (PII),(IP), protected health information (PHI))
- Regulatory & industry best practice (e.g., (PCI-DSS), (ISO))



19. Apply cryptography concepts

- Hashing
- Salting
- Symmetric/Asymmetric encryption/Elliptic curve cryptography(ECC)
- Non-repudiation(e.g., digital signatures/certificates, (HMAC))
- Strength of encryption algorithms and keys (e.g., (AES), etc.)
- Cryptographic attacks, cryptanalysis, and countermeasures

20. Understand and implement secure protocols

- Services and protocols
- Common use cases
- Limitations and vulnerabilities

21. Understand public key infrastructure (PKI)

- Fundamental key management concepts (e.g., storage, rotation)
- Web of Trust (WOT)



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Network and Communications Security

22. Understand & apply fundamental concepts of networking

- Open Systems Interconnection (OSI) and (TCP/IP) models
- Network topologies
- Network relationships (e.g., peer-to-peer (P2P), client server)
- Transmission media types (e.g., wired, wireless)
- Software-defined networking (SDN)
- Commonly used ports and protocols

Network attacks (e.g., (DDoS), (MITM), (DNS) poisoning)

23. Manage network access controls

- Network access controls, standards and protocols
- Remote access operation and configuration

24. Manage network security

- Logical and physical placement of network devices
- Segmentation (e.g., physical/logical, data/control plane (VLAN))
- Secure device management



25. Operate and configure network-based security devices

- Firewalls & proxies (e.g., filtering methods, (WAF), (IDS) & (IPS)
- Network intrusion detection/prevention systems
- Routers and switches
- Traffic-shaping devices (e.g., wide area network (WAN))

26. Secure wireless communications

- Technologies (e.g., cellular network, Wi-Fi, Bluetooth, (NFC))
- Authentication & encryption protocols (e.g.(WEP), (WPA), (EAP))
- Internet of Things (IoT)

Systems and Application Security

27. Identify and analyze malicious code and activity

- Malware (e.g.,rootkits, spyware, scareware, ransomware, trojans)
- Malware countermeasures (e.g., scanners, anti-malware)
- Malicious activity (e.g.insider threat, data theft)
- Malicious activity countermeasures (e.g., user awareness, systm)
- sandboxing, isolation, data loss prevention (DLP))



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28. Implement and operate endpoint device security

- Host-based intrusion prevention system (HIPS)
- Host-based firewalls
- Application white listing
- Endpoint encryption (e.g., whole disk encryption)
- Trusted Platform Module (TPM)
- Secure browsing
- Endpoint Detection and Response (EDR)

29. Administer Mobile Device Management (MDM)

- Provisbg technques (e.g., (COPE), Bring Your Own Device(BYOD))
- Containerization
- Encryption
- Mobile application management (MAM)

30. Understand and configure cloud security

- Deployment models (e.g., public, private, hybrid, community)
- Service models (e.g.,(IaaS), (PaaS) & Software as a Service (SaaS))
- Virtualization (e.g., hypervisor)
- Legal & regulatory concerns (e.g., privacy, surveillance)
- Data storage, processing, & transmission (e.g., archiving)
- Third-party/outsourcing requirements
- Shared responsibility model



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31. Operate and maintain secure virtual environments

- Hypervisor
- Virtual appliances
- Containers
- Continuity and resilience
- Attacks and countermeasures
- Shared storage

The logo for Zetlan Technologies features a large, stylized, light gray letter 'Z' that occupies the central portion of the page. Below the 'Z', the company name 'Zetlan Technologies' is written in a matching light gray, sans-serif font.

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