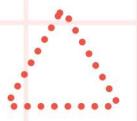






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Course Modules

<u>Understand the Role of Cloud Services in an Organisation</u>

1. Describe the Characteristics of the Cloud

•What is the Cloud?

2. Describe the Approaches to Cloud Adoption

- Approaches to Migrating Existing Services
- One-Off Migrations
- Evolutionary Migrations
- Big-Bang Migrations

3. Cloud Deployment Models and Cloud Service Models

- Types of Cloud Solution
- Cloud Service Models
- Standard and Non-Standard Services
- Deployment Models

Know How to Define an Organisation's Requirements for Adopting, and Readiness to Adopt, Cloud Solutions

4. The Structure and Content of a Business Case for Cloud

Business Case Structure

5. How to Define Organisation's Requirements for Cloud Solns

- Defining Requirements for Cloud Services
- Impact of Cloud Services on Existing Customers
- Typical Requirements

6. Carry Out an Orgnstnl Readiness Assessmt for Cloud Adoptn

- Conducting a Cloud Readiness Assessment
- Steps in Conducting a Cloud Readiness Assessment
- •Define the Assessment Scope
- Assess Current Resources
- Specify the Desired Scope of Cloud Services
- Assess Operational Readiness
- Produce an Assessment Report

7. Know How to Communicate a Cloud Business Case

Communicating a Business Case



Identify the Types of Cloud Services and Understand Their Applicability to an Organisation's Context

8. Describe the Types of Cloud Service Providers

Conducting a Cloud Readiness Assessment

9. The Key Elements of a Cloud Stratgy for a Service Consumer

Formulating the Cloud Strategy

10. The Available Servics that are Relevant to the Organisatn

- Researching What Services are Available
- Understanding the CSP Landscape

Understand How Cloud Services are Selected and Procured in the 'Offer' Step of the Customer Journey

11. Describe the Costs of Using Cloud Services

- Costs
- Exploring Cloud Services
- Onboarding and Offboarding
- Co-Creation
- Under- and Over-Utilisation
- Outages



12. The Benefits and Opportunities Created by Cloud Services

- Deciding to Use Cloud Services
- Benefits and Disbenefits of Using Cloud Services

13. The Key Risks and Disbenefits of Using Cloud Services

- Risks
- Shifts in Roles and Responsibilities
- Unauthorised Procurement of Cloud Services
- Security of Cloud Services
- API Vulnerability
- Maintaining Separation Between Tenants
- Vendor Lock-in
- Third-Party Contracting
- Migration

14. Security & Compliance Consideratns of Using Cloud Serves

- Security and Compliance Considerations
- Visibility
- Compliance
- Automation
- Conflict Between Development and Security Priorities
- Hybrid IT
- •Role of Service Level Agreements with Onboarded Cloud Srvcs

15. Describe the Inputs and Outputs of a Return on Investmnt

- Return on Investment Process
- Define the Purpose, Objectives, and Scope of the Assessment
- Collect Data
- Review and Analyse the Data
- Calculate and Report
- Decide

Know How to Onboard and Offboard Cloud Services

16. The Key Approaches for Migrating to or from the Cloud

- Moving from In-House to Cloud Solutions
- Migrating from One Cloud Service Provider to Another
- Migrating Away from the Cloud

17. Carry Out the Activities of Onboarding/Offboarding Cloud

About the Onboard Step: General Considerations

18. Modify an Operating Model to Support Migration to Cloud

•What Happens to an Operatg Model When Movg to the Cloud?

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How to Manage the Use of Cloud Services

19. Shared Responsibility Model

Shared Responsibility Model

20. How to Measure the Quality of Consumed Cloud Services

Managing Cloud Service Quality

21. Tools, Techniques, Methods, & Ctrls Used to Manage

Managing the Optimisation of Cloud Service Consumption

Know How to Evaluate and Improve a Cloud Strategy

22. Adjustments for a Cloud Strategy to Respond to VUCA

VUCA and the Value Co-Creation Map

23. Continual Imprvmnt Model to an Organisation's Cloud

Continual Imprvmnt and the Value Co-Creation Map for Cloud

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