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ITIL® 4 Specialist Sustainability in Digital and IT Training (ITIL® SDIT)

Online Course

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ITIL® 4 Specialist Sustainability in Digital and IT Training (ITIL® SDIT)

Course Modules

Understand the Key Concepts of Sustainability

1.Describe the Benefits of Sustainability for an Organisation

- Benefits of Sustainability

2.Describe the Key Concepts of Sustainability

- Sustainability
- Sustainability Models, Issues, and Concepts

3.Purpose of the UN Sustainable Development Goals

- The 17 UN Sustainable Development Goals
- Role of the UN SDGs for Sustainability Vision

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4.The Purpose of the UN Global Compact Principles

- Ten Principles of the UN Global Compact

5.Triple Bottom Line Model and the Scope of Three Pillars

- The Triple Bottom Line

6.Describe the Concept of Externalities

- Impact of Sustainability Initiatives

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7.Describe the Key Challenges of Sustainability

- Growing Human Population
- Waste Management
- Greenhouse Gas Emission
- Digital Carbon Footprint

8.Describe the Key Sustainability Solutions

- Corporate Social Responsibility
- Responsible Sourcing
- Sustainable Consumption and Production
- Circular Economy

<u>Understand the Value, Benefits, Costs, & Risks of Sustanblty</u>

9.Describe the Purpose of a Materiality Assessment

- Materiality Assessment

10. Describe the Key Sources of Organisational Sustainability

- Sustainability Risk Assessment

11. Describe the Key Organisation-Level Stakeholder Groups

- Describe the Key Organisation-level Stakeholder Groups

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12. Describe the Key Types & Sources of Sustainability Stdrd

- Regulations and Standards

13. Explain the Role of Services and the Service Economy

- Other Kinds of Sustainable Business Mode
- Approaches Supporting Sustainable Business Models

14. Explain the Recommendations for Sustainability Return

- Return on Investment in Sustainability

<u>How Digital and Informatn Technology Support Sustainability</u>

15. Role of Digital Technology in Sustainability

- The Role of Technology in Sustainability

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16. Impact of Digital Technology on Sustainability

- Digital Sustainability
- The Role of Technology in Sustainability

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Know How to Plan Sustainability for an Organisation

17. Explain the Role of Sustainability in an Organisatn's Vision

- Explain the Role of Sustainability in an Organisation's Vision

18. The Key Due Diligence Considerations for Sustainability

- Describe the Key Due Diligence Considerations for Sustainablty

19. Explain the Key Concerns of Achieving Sustainability

- Principles-based Approach vs Procedures-based Approach vs Model-Based Approach

20. Describe the Three Dimensns (Aspects) of Strategic Planig

- Sustainability Business Model
  - o The Evolution of Sustainability Planning
- Sustainable Products and Services
  - o Designing Sustainable Products and Services
- Organisational Ecosystem

21. Dscrb the Key Elements of an Organisational Sustainability

- Strategies for Sustainability

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22. Key Elements of Sustainability Culture

- Values and Culture

23. Address Sustainability in an Organisation's Vision

- Defining the Vision
- The Triple Bottom Line for Vision

How Organisational Sustainability is Assessed, Maintained

- Learning Outcomes of Unit 5

24. Key Concepts of Measurement and Reporting

- Metrics and KPIs
- Common Sustainability Metrics

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25. Explain How the Following Support Sustainability

- Innovations
- Communication and Collaboration
- Governance and Audit

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26. ITIL® Practices Supporting Sustainability

- Organisational Change Management
- Strategy Management
- Software Development and Management
- Supplier Management

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The efficiency of online learning in terms of time management, flexibility, and the ability to access resources anytime, anywhere can be compelling.

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