



NetApp Certified Support Engineer



Online Course

ZETLAN TECHNOLOGIES
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Course Modules

1. ONTAP OS

- Disk or aggregate concepts
- Volume concepts
- ONTAP networking concepts
- How ONTAP interacts with external components
- ONTAP logging mechanisms
- Supported ONTAP protocols

2. Troubleshooting NetApp hardware and software

- How to collect and analyze information
- How to troubleshoot data access problems
- How to analyze performance

3. NetApp hardware

- FRUs in a NetApp system
- The hardware replacement process
- Storage hardware technology
- Compute technology



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4. NetApp cloud data services

- Components of cloud data services
- Components of a hybrid cloud solution

5. Data protection

- Data protection concepts
- Data protection operations

6. Active IQ

- How to use Active IQ

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in terms of time management,
flexibility, and the ability
to access resources anytime,
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