

Oracle Communication Session Border Controller Troubleshooting



Online Course

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Oracle Communication Session Border Controller Troubleshooting

Course Modules

1. Troubleshooting Hardware and the Network

- Boot the Session Border Controller (SBC) & monitor the boot
- Identify and resolve boot issues
- Identify and resolve hardware issues
- Identify and troubleshoot network issues
- Identify and troubleshoot system issues

2. SBC Review

- Explain basic configuration elements
- Configure the SBC

3. Troubleshooting Tools

- Describe troubleshooting methodology
- Configure and use SBC monitoring and troubleshooting tools

4. Troubleshooting Signaling

- Monitor signaling by using ACLI application statistics
- Identify SIP response codes and disposition conditions
- Troubleshoot Registration issues
- Troubleshoot Session agent issues
- Troubleshoot policy-based routing issues



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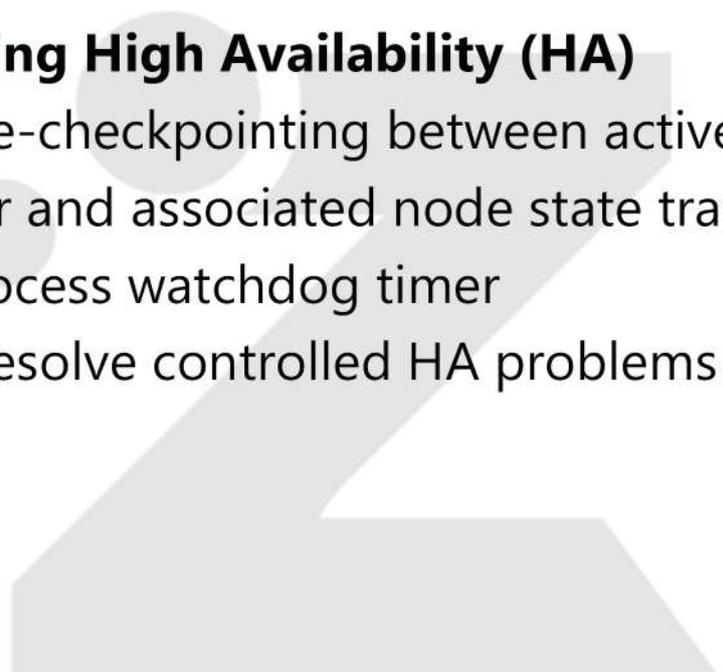
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5. Troubleshooting Media

- Describe media timers
- Troubleshoot media issues

6. Troubleshooting High Availability (HA)

- Explain HA state-checkpointing between active & standby peers
- HA switchover and associated node state transition events
- Define the process watchdog timer
- Identify and resolve controlled HA problems

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