

Oracle Utilities Customer Cloud Server 2022 Implementation Professional



Online Course

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Course Modules

1. Customer Information

- Maintain and Manage Customer Information

2. Financial Transactions

- Manage Financial Transactions

3. Billing

- Maintain Bill Segments
- Complete Bills

4. Rates

- Manage and Apply Rates
- Apply Proration
- Apply Bill Factors

5. Payments

- Manage Payments
- Manage Overpayment and Payment Distribution



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6. Adjustments

- Configure and Manage Adjustments

7. Monitor Overdue Debt

- Config & Mnge Credit & Collectns & Overdue Processes
- Manage Payment Arrangements and Pay Plans

8. Devices & Measuring Components

- Concept of a measuring component and the structures
- Relationship between devices & measuring components
- Explain the different types of measuring components
- Configure a device type
- Configure a new measuring component type
- Config a new device config type
- Associate a measuring component to a device

9. Service Points & Install Events

- Concept of an install event & the relation btwn devices



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10. Measurements

- Differences btwn initial measurmnts, final measurmnts
- High level process of loading measurmnts to calculate
- Derived values & hw thy r assoctd with the finl measrmt
- Configure a new derive value algorithm
- Explain three types of IMDs & the diffrncs betwn them
- IMD exception statuses & the Automatic Retry function

11. VEE

- Difference betwn critical validations & validation rules
- Config new VEE grps that contain base packt VEE rules
- Config eligibility criteria & criteria field value retrieval
- explain the categories of IMD exceptions

12. Usage Subscriptions

- Explain the concept of usage subscriptions
- Possible relatns betwn measurg components, service pts
- Design & set up the admin data required

13. Usage

- Explain the usage calculation process
- Relations betwn usage transactns & usage subscriptns
- Use the Get Scalar Details usage rule to retrieve scalar



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14. Fieldwork and Service Order Management

- Explain the concept of a Service Order Activity
- Explain the concept of Service Order Children Activities

15. Operational Device Management

- Explain the role of assets and components
- Explain the specifications & their relationship to assets



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in terms of time management,
flexibility, and the ability
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