VCP-DW - Digital Workspace

Zetlan Technologies

Online Course

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For contact:+91 8680961847
+91 9600579474

ZETLAN TECHNOLOGIES
www.zetlantech.com

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VMware Workspace ONE Professional

IT Architectures, Technologies, Standards

1. VMware Solution

- Explain VMware Workspace ONE platform architecture
- Describe VMware Workspace ONE UEM basic administration
  - Summarize the hierarchical management structure
  - Explain the features & functions of Workspace ONE Hub Services
  - Outline account options and permissions
- Explain VMware Workspace ONE enterprise integrations
  - Outline the process & needs to integrate with directory services
  - Explain certificate authentication & practical implementation
  - Benefits of integrating an email SMTP srvc into the Workspace
  - Describe how Wrkspac ONE UEM helps deploy VMware Dynamic
- Explain VMware Workspace ONE Onboarding
  - Outline the prerequisite configs in the Workspace ONE UEM
  - Outline the steps for setting up auto-discovery in the Workspace
  - Summarize platform onboarding options
- Explain endpoint management in a Workspace ONE solution
  - Explain the differences between device and user profiles
  - Describe the policy management options
  - Describe the functions and benefits of using compliance policies

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- Explain the use cases for Freestyle Orchestrator
- Describe the capabilities that sensor and scripts enable
- Explain alternative mngmnt methods for a Workspace ONE soln
  - Describe the function and benefits of device staging
  - Benefits of deploying a VMware Workspace ONE Launcher config
  - List the system and device requrmnts for Linux device mangmnt
- Explain applications management in a Workspace ONE solution
  - Describe the features, benefits, and capabilities of app mngment
  - Describe the benefits of using Apple Business Manager content
  - Describe the benefits of using server-to-client software distribtn
  - List the functions and benefits of VMware Workspace ONE SDK
- Explain device email in a VMware Workspace ONE solution
  - Describe the benefits of using Workspace ONE Boxer
  - Summarize the available email infrastructure integration models
- Explain content sharing in a VMware Workspace ONE solution
  - Benefits of usg Content Gateway & the Cntnt Gateway workflows
  - Describe the benefits of integrating content repositories
- Explain Workspace ONE Access
  - Summarize the benefits of Workspace ONE Access
  - Outline the core features and functions enabled by Workspace
  - Explain the functions of directory integration with Workspace
  - Explain the various type of authentication protocols and methds

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- Explain integrating Workspace ONE UEM & Workspace ONE Access
  - ERationale for integrating Workspace ONE UEM and Workspace
  - Outline the process of connecting Wrkspc ONE UEM & Wrkspce
  - Summarize the key features of an integrated solution
- Explain productivity integrations in a VMware Workspace ONE soln
  - Functions enabled by VMware Unified Access Gateway
  - Purpose of the VMware AirWatch Secure Email Gateway edge
  - Explain the features enabled by the VMware Workspace ONE
- Explain SAML 2.0 authentication in a VMware Workspace ONE soln
  - Summarize the main properties of the SAML protocol
  - Summarize the SAML authentication workflow
  - Expln the app single sign-on authentication workflow with SAML
- Explain Mobile Single Sign-On in a VMware Workspace ONE solution
  - Describe the concept of mobile single sign-on and outline mobile
  - Explain intelligence & automation in a VMware Workspace ONE

2. **Install, Configure, Administrate the VMware Solution**
- Perform basic administration actions in Workspace ONE solution
  - Navigate and customize the Workspace ONE UEM console
- Perform onboarding in a Workspace ONE solution
  - Enroll an endpoint through the VMware Workspace ONE Intlgent

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- Conduct alternative enrolment methods in a Workspace ONE soln
  - Config enrolment methods in the Workspace ONE UEM console
- Conduct alternative app mngmnt methods in a Workspace ONE soln
- Perform application management in a Workspace ONE solution
  - Config deployment settings for public, internal, & purchased app
- Configure email settings in a Workspace ONE solution
  - Config an Exchng Active Sync profile in the Workspace ONE UEM
  - Configure the different e-mail integration methods
  - Configure VMware Workspace ONE Boxer settings
  - Configure email compliance policies and notifications services
- Configure Tunnel in a Workspace ONE solution
  - Configure a device traffic rule
  - Configure Tunnel settings
- Configure content sharing in a Workspace ONE solution
  - Configure a repository in the Workspace ONE UEM console
  - Configure content gateway edge service
- Configure directory services in a Workspace ONE solution
  - Configure the appropriate synchronization settings
- Perform maintenance in a Workspace ONE solution
  - Endpoint deployment & compliance data from Monitor Overview
  - Manage endpoints from the Device List View & the Device Details

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- Explore the Workspace ONE Access console
- Navigate the Workspace ONE Access console
- Integrate Workspace ONE UEM and Workspace ONE Access

Troubleshoot and Optimize the VMware Solution