VCAP– End User Computing

Zetlan Technologies

Online Course

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Course Modules

1. Plan and design the VMware Solution

- Describe and explain VMware EUC design methodology
  - Need to use a prvn process for designing an end-user computing
  - Characteristics of a good dsgn Identify the recommended phases
  - Describe and explain infrastructure assessment and srvc definitns
- Define the customer business objectives
  - Design requirements, constraints, assumptions, and risks
  - Analyze the business and application requirements
  - Differentiate between conceptual, logical, and physical designs
  - Define use cases
  - Identify the use cases for specific scenarios based on user rqrmnt
  - The common use cases addressed by VMware EUC products
  - Demonstrate how to determine a service definition
  - Identify which tech or featr combinations will satisfy bsns rqrmnt
  - Recognize the common service definitions addressed
  - Describe and explain VMware's recommended best practices
  - Identify ways to manage challenging behaviors in a team
  - Recognize the challenges that come with working in a team
  - Identify the qualities of an effective team member
  - Describe your communication style using the Johari Model
  - Identify how to improve your contributions to your team

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- Describe and explain VMware's recommended best practices
  - How to tailor a presentatn to align wth the values of the compny
  - Questions you can ask to identify how to address a problem
  - List the elements that are required to make a presentation
  - Demonstrt hw to buld credblty wth a client by delivering pitches
  - Identify how to properly handle objections
  - List the strategies in which you can better interact wth your client
- Describe and explain architecture and components for Horizon
  - List the required components for a Horizon on-premises solution
  - List the required components for a Horizon Cloud solution
  - Identify the primary functions of the Horizon components
  - Implement the design considerations and recommendations
  - Analyze the use-case scenarios for various Horizon dplymnt optn
- Describe and explain architecture and components for Workspace
  - List the components of the Workspace ONE platform
  - Identify the primary functions of the Workspace ONE componnts
- Describe and explain architecture and components for Workspace
  - List the components of the Workspace ONE Access
  - Primary functns of the Workspace ONE Access components

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- Describe and explain component design
  - Design a Horizon infrastructure for a given use case
  - Requirements of Horizon resource and management blocks
  - Outline the relationships btwn Horizon mngmt block compnents
  - Componts of Horizon Cloud and Horizon Cloud srvc on MS Azure
  - Implement the design considerations and recommendations
  - The use cases for implementg multiple Horizon Cloud edges
  - Design Workspace ONE UEM infrastructure for a given use case
  - Design Workspace ONE Access infrastructure for a given use case
  - Design hybrid solutions for Workspace ONE
  - Determine which Workspace ONE components are required
  - Logical and physical architecture for your Workspace ONE soln
- Describe component design for App Volumes & VMware Dynamic
  - Describe components of the logical architecture for App Volumes
  - Implmt Recommended practices when designing an app delivery
  - Describe the components of the logical architecture
  - Recommended practices when designing a profile -management
  - Identify and describe complementary solutions

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- Describe and explain environment infrastructure design
  - Identify environment resources required to support a Workspace
  - Validate the infrastructure services on which your Workspace
  - Identify the factors & design decisions that determine the sizing
  - Identify the factors & design decisions regarding storage & ntwrk
  - ISesign decisns that determine Sphere HA & Sphere DRS settings
  - Identify the design decisions related to bandwidth considerations
  - Discuss the implications of using load balancing
- Describe and explain design integration and delivery
  - Integration tasks required to take advantage of the full potential
  - Determine a service defintn by combining use cases with business
  - Identify the steps required to config & assemble EUC components
  - Recognize the common service definitions addressed

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